

We're here to help

I was really pleased that the GP sent a letter to me about my concern after I had raised it with Healthwatch Derbyshire.

It made me feel that my point of view and my experience was important as I wanted to make sure it did not happen to anyone else.

For me using Healthwatch has worked and I now tell other people to raise any concerns they have with them.

I have regained trust in my GP surgery and would now also have the confidence to raise my concerns direct with them.

- Anonymous

So glad I spoke to Jane at Healthwatch about the concerns I had about my mother's care at (named) care home.

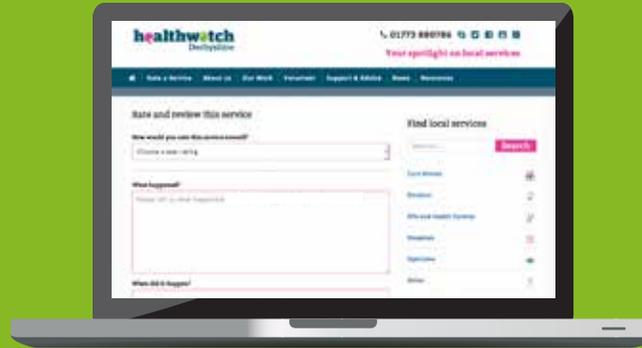
She was able to pass my concerns on to the Care Quality Commission who, it turned out, already had concerns about the home, so I feel like something will be done about it now.

- Anonymous

If you require this document/leaflet in an alternative format please get in touch:-

Online at:
www.healthwatchderbyshire.co.uk

Email:
enquiries@healthwatchderbyshire.co.uk



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HealthwatchDerbyshire



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Via Freepost:

No
stamp
needed

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healthwatch
Derbyshire

**Good
Care?**

**Poor
Care?**

Tell us what you think
about your local **Health**
and **Social Care services**



What we do

Healthwatch Derbyshire is here to give local people a stronger voice in influencing how health and social care services are provided in Derbyshire.

We are an independent organisation that is here to...

- Make sure your voice is heard.
- Provide advice and information on accessing health and social care services.
- Visit services to observe how they are being run.
- Hold services to account for how they respond to patient feedback.

Talk to us

Have you, or someone you care for, had a good or bad experience of health or social care services?

By sharing your story with Healthwatch you can help us build a picture of where services are doing well and where they can be improved.

You can talk to us anonymously and we'll pass your comment on to whoever is responsible for running the service.

If you leave your contact details we'll get back to you with any response they may provide.

We want to hear what you think about all health and social care services, such as:-



Hospitals



Care Homes



Audiology



Mental Health



Ambulances



Carer's Services



Dentists



Children's Services



Learning Disability Services



Maternity Services



Physical Disability Services



Doctors